



# making the impossible, possible

service overview

## AOG Service

### We Have You Covered From Tip to Tail

Many of today's leading aerospace companies rely on NGL every day to pull and ship critical AOG parts domestically and internationally. Whatever the size or wherever your customer is at, NGL can help you honor your warranties and keep your SLA's.

### Keeping Aircraft Wheels-Up

When an aircraft is down the clock is ticking, and we can help get your assets back-up and running. With a unique suite of storage and transportation services, NGL is positioned to service AOG clients like no one else in the industry.

### ■ Optimized Routing - Best in class customer service

NGL's customer service team can help make quick decisions on optimal routing options. Our Global Control Center will quickly analyze flight options when considering pulling AOG parts from multiple locations, ensuring fastest possible delivery.

### ■ Real Time Track & Tracing - Visibility for you and your customers

NGL's proprietary NetShip system provides elite level of visibility, including radar images of the flight path of your AOG shipment in real-time. Auto-communications can be set-up to inform you and your customers on shipment status and possible delays.

### ■ 24x7/365 Dedicated AOG Desk phone line for Domestic and Int'l Aerospace Customers

Aerospace companies rely on NGL to quote a shipment, take an order, and deploy a driver, within minutes from time call is received. NGL's AOG experts can help make quick decisions on optimal routing options, to ensure shipments arrive as quickly as possible.

### ■ Specialized Ground Options - Not all parts can go in the air

NGL has a full array of options for expedited or hard to move freight. Our network of specialized carriers can move wings, landing gear, or anything you need to get your aircraft up and running.

### ■ International Footprint - Aerospace is a global business

NGL has a global presence with over 500 worldwide stocking locations and access to bonded and foreign trade zone warehouses. We offer a full suite of international flight options available to route AOG parts in or out of the country on-demand.

### The Experience of a Market Leader

Established in 1971 as Network Courier Service, today NGL is one of the leading AOG transportation and logistics providers with over 500 strategic locations worldwide. We are a market leader in charter and AOG sameday delivery operating 24 hours a day, 365 days a year.

## 24x7 Dedicated AOG Desk Line

**1-866-AOG-DESK**

(866-264-3375)

### NGL Logistics and Supply Chain Services:

- Contract Logistics
- Multi-Tenant Warehousing
- Service Parts Logistics
- eCommerce Fulfillment
- Distribution
- Reverse Logistics
- Manufacturing Support Services

### NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Freight Management
- Parts Swap Out
- AOG
- Charter
- Time Critical Transportation
- Carrier Management and Optimization

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