



right part. right place. right time.

service overview

service parts logistics

Your service parts are no place for compromise. After all, the manner in which you manage and transport each service part can seriously influence your key customer relationships.

NGL is emerging as the industry leader in expedited transportation of Service Parts. Our unique last mile delivery capabilities give you a strategic edge in getting the right part in the right hands more quickly and efficiently than ever before.

What is the benefit to you?

NGL will help you reduce post sales costs while improving the support you offer to your customers. Our experience as the largest independent same day transportation company in the U.S. means that we accelerate and streamline key elements of your supply chain while alleviating pressure on your support teams.

You can rely on NGL for a complete family of service parts resources including:

- Same day shipping of service parts
- Sophisticated management and logistics
- Support for your field-based teams
- Returns management
- Convenient locations across the U.S.
- Depot and field repairs
- Inventory management



NGL's existing service parts locations in multiple cities provide the access and response you need. Plus you'll eliminate the need for multiple vendors. Our strict Standard Operating Procedures and customized solutions mean uncompromising service across our transportation, depot, and DC network.

Key Benefits of Working with NGL:

- On time – failure-free service – right part, right place, right time – all the time.
- Outstanding accuracy – we have recorded some of the highest inventory accuracy and on-time shipping levels in the marketplace.
- Real-time visibility for both inventory and transportation - our systems show you your shipment with live real-time tracking, including gps tracking on the ground and in the air.
- Proactive problem solving – our systems provide us with step-by-step visibility so we solve problems before they become failures.
- Proactive communication – so you are aware of issues early enough to make good decisions.
- Our customers are some of the largest and most well known in the market place for a reason. We offer the optimal combination of outstanding service at competitive prices.

NGL Logistics and Supply Chain Services:

- Contract Logistics
- Multi-Tenant Warehousing
- Service Parts Logistics
- E-Commerce Fulfillment
- Distribution
- Manufacturing Support Services

NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Priority Airfreight
- International Airfreight
- Trade Compliance and Customs
- Ocean Shipping
- Freight Brokerage
- Parts Swap Out
- AOG
- Charter
- Reverse Logistics
- Time Critical Transportation

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