

right part. right place. right time.

service overview

aircraft on ground (AOG)

The clock is ticking, and an aircraft is on the ground waiting for a critical part. That's when the airline and aviation industries' leading organizations turn to NGL. We are the aerospace industry's logistics and supply chain partner of choice. Our Aircraft on Ground (AOG) resources provide organizations such as airlines with the resources to get expensive assets like aircraft back in the air as efficiently as possible.

NGL offers 24/7 access to express transportation specialists that expedite critical aircraft parts to any location in the United States. Beyond time sensitive transportation of critical equipment, many of the nation's leading airlines utilize our AOG desk and expertise to schedule aircraft maintenance and repairs.

Express Shipping and Full Management Resources

Airlines and aerospace companies rely on our experience to pull and ship parts to ensure delivery prior to scheduled maintenance. You also get full visibility into each aspect of the logistics process. This allows AOG desks and coordinators to see actual real-time flight plans and weather patterns as flights progress, giving them the highest level of tracking available.



NGL excels in project management and start-ups – your operations are up and running effectively and efficiently, to your specifications, on time and within budget. That includes proven processes to handle all required certification paperwork. This is based on our comprehensive understanding of this complex and potentially disruptive area.

How Does it Work?

Once you have initiated a request we identify the fastest route and process to get your part to your aircraft's location. Each process is managed precisely to maintain reliability and accountability from pick-up through to delivery.

Beyond express shipping of key parts, we also respond to your aircraft maintenance schedules to consolidate the movement of parts and reduce costs.

How Do You Get Started?

We work with you to define, map, and measure key performance indicators (KPIs) for your operation. This enables us to focus on joint improvement activities that offer the greatest potential gains in operational efficiency. The net result? You will decrease your overall distribution costs and offer your customers unparalleled customer service.

NGL Logistics and Supply Chain Services:

- Contract Logistics
- Multi-Tenant Warehousing
- Service Parts Logistics
- E-Commerce Fulfillment
- Distribution
- Manufacturing Support Services

NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Priority Airfreight
- International Airfreight
- Trade Compliance and Customs
- Ocean Shipping
- Freight Brokerage
- Parts Swap Out
- AOG
- Charter
- Reverse Logistics
- Time Critical Transportation

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