

# right place. right time. every time.

service overview

## organ and tissue services

We created the Next Flight Out business back in 1971 when we began our mission critical transportation services. Since then, we have developed systems and processes that insure the highest levels of on-time service in the market – 99.2% failure-free on average.

Today, we are recognized as an industry leader in mission-critical transportation, providing fast, reliable, door-to-door service of organs and tissue for transplant or research.



### Extensive Geographic Reach

Our extensive network of courier agents can provide local pickup and delivery service in every major market throughout the world, providing more people with access to life changing allograft regardless of their geographic location.

### Customized Time-Critical Transportation Services

- Next Flight Out
- Hand Carry
- Aircraft Charter
- Same Day Ground Courier

### 24 / 7 / 365 Availability

We understand that organ and tissue recovery is not a 9-5 job. That's why we are available at any time, including weekends and holidays. Our offices are staffed by NGL employees 24 hours a day, 7 days a week. We are always available to handle important serology, allograft, and organ shipments that transform and save lives.

### Superior Performance – Near 100% failure-free service

**Our on-time performance is simply unrivaled in the industry.**

- For each step in the process, we adhere to the most stringent standard operating procedures in the industry.
- Our standard operating procedures include system-driven, redundant quality control measures, incorporating over 35 years of same day delivery experience.
- Our state-of-the-art transportation management system monitors the completion of 42 unique steps for each shipment to ensure accuracy, reliability, consistency, and on-time delivery.

### Superior Systems – Real Time Visibility and Proactive Notification

Our online shipping web site is unmatched for its level of visibility and ease of use. Our technology allows for:

- Easy online shipping and real time GPS tracking for the recovery and distribution processes – keeping you up to date on the exact status of an organ or allograft shipment while in transit to the donor recipient.
- Real time, online visibility, providing you with up-to-the-minute, full, and complete information regarding your serology, allograft, or organ shipment.
- Automatic proof of delivery and status updates via the Web, phone, fax, or email – customized to your exact specifications and needs.

### NGL Logistics and Supply Chain Services:

- Contract Logistics
- Multi-Tenant Warehousing
- Service Parts Logistics
- E-Commerce Fulfillment
- Distribution
- Manufacturing Support Services

### NGL Transportation Services:

- Sameday Air
- Sameday Ground
- International NFO
- Priority Airfreight
- International Airfreight
- Trade Compliance and Customs
- Ocean Shipping
- Freight Brokerage
- Parts Swap Out
- AOG
- Charter
- Reverse Logistics
- Time Critical Transportation

**Corporate Headquarters**  
320 Interlocken Parkway, Suite 100  
Broomfield, CO 80021  
Phone: 888.285.7447  
[www.nglog.com](http://www.nglog.com)

